

Consumer Education Materials

Available from the Kentucky Department of Insurance

Now Available: Insurance Tip Bookmarks

Please note: Some of these publications come from other sources and are subject to availability. We reserve the right to limit quantities. For those requesting large orders of non-DOI publications, we will provide the information needed to order directly from the source.

Annuities

Buyer's Guide to Fixed Deferred Annuities

Auto Insurance

The Kentucky Automobile Insurance Plan

Consumer Guide to Auto Insurance

How Can They Do That? - nonrenewal of personal auto insurance

Need an Airbag On/Off Switch? Probably Not

Injury, Collision and Theft Losses

About Your Airbags (English and Spanish versions)

Kids and Airbags

Combating Auto Insurance Fraud

Wake Up!

Road Rage: How to Avoid Aggressive Driving

COBRA

Health Benefits Under the Consolidated Omnibus Act (COBRA)

Dental

Dental Insurance List

Finance

Don't Get Escheated!

General Insurance Information

Complaint Form/Information Sheet

Division of Insurance Fraud Investigation

What Have We Done For You Lately? (overview of department and contact information)

Consumer Protection and Education Fact Sheet

Your Insurance Company's Financial Strength & You

1999 Consumer Complaint Ratio

2000 Consumer Complaint Ratio

2001 Consumer Complaint Ratio

Health Insurance

Insurance Consumer Alert: ERISA and union plan scams

Consumer Alert: Unauthorized Health Plans and "Sharing" Programs

Consumer Alert: Health Discount Plans

How Can I Keep My Health Insurance Coverage?

Kentucky Consumer Fact Sheet for Health Insurance

List of Health Insurance Companies Selling in Kentucky's Individual Market

List of HMOs and Insurers Authorized to Write Health Plans in Kentucky

Medical Savings Accounts

Do You Need Help with the Cost of Prescription Drugs?

Free and Low Cost Prescription Drugs

Directory of Prescription Drug Patient Assistance Programs

Generic Drugs: Saving Money at the Pharmacy

What You Should Know About Health Insurance Appeals

Protect Your Health Insurance Benefits with HIPAA – for individuals (English and Spanish)

Protect Your Health Insurance Benefits with HIPAA – in the employer group market

Kentucky Access Q&A for Consumers

Kentucky Access Q&A for Agents

Home

The Kentucky FAIR Plan

Consumer Guide to Home Insurance

Disaster Recovery Tipsheet

Are You Ready for a Flood/Flash Flood?

Are You Ready for a Tornado?

Are You Ready for an Earthquake?

Are You Ready for a Thunderstorm?

Are You Ready for a Fire?

Disaster Information for Consumers

In an Emergency - Tips For People With Special Needs and Concerns

Flood/Flash Flood

After the storm has passed: Settling disaster claims

Before and After: Insurance Tips on Coping with a Natural Disaster

Home/Auto

**Kentucky Consumer Guide to Auto and Home Insurance
with rate comparisons**

Credit Scoring: How Does it Affect You?

Internet

Consumer Tips for Shopping on the Internet

Be E-Wise! How to Shop Safely Online

Kentucky Children's Health Insurance Program

KCHIP Information

Life Insurance

Life Insurance Buyer's Guide

Locating Lost Insurance Policies

What You Need to Know About Prepaying Funeral Expenses

Long-Term Care

Kentucky Consumer Guide to Long-Term Care

Medicare

Guide to Health Insurance for People with Medicare

Kentucky Guide to Medicare Supplemental Insurance

Medicare Supplemental Insurance (Medigap) Policies and Protections

Medicare Preventive Services...To Keep You Healthy

Don't Miss Out On Your Turn for Medicare Savings

Pay It Right: Protecting Medicare From Fraud

(All Medicare publications available in limited quantities.)

Renters' Insurance

Can You Afford to Lose Everything You Own?

Here Today, Gone Tomorrow

Seniors

Medicines and You: A Guide for Older Americans

KIPS: Kentucky's Insurance Program for Seniors

The Older and Wiser Driver

A Flexibility Fitness Training Package for Improving Older Driver Performance

Drivers 55 Plus: Check Your Own Performance

How to Help an Older Driver

Viaticals

Kentucky Consumer Fact sheet for Viatical Settlements

Viatical Settlements: A Guide for People with Terminal Illnesses

Kentucky Consumer Guide to Viaticals

Young Adult

Don't Become a Statistic: Driving Tips for Teens

Guide for Parents of Teen Drivers

Beginning Drivers: Helping Them Make It Home

Graduated Driver Licensing

Careers in Insurance

A College Student's Guide to Insurance

Last updated 4-1-03

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